



Dog Walking - Terms and Conditions

1. Keys to be provided and made available to Perkins Pet Services for the dog walking appointment. If it is necessary for keys to be picked up or dropped off in order to complete an assignment charges will be applied for each trip.
2. Cancellations - for cancellations of walks for a period of 1 week or more a minimum of 1 week's notice is required. For cancellations of 1 or 2 days' walks, a minimum of 72 hours notice is required. If the required notice is not given, charges will be applied in full for the cancelled period.
3. Perkins Pet Services reserves the right to cancel the contract at any time & with immediate effect if the dog does not respond well to the walker and/or other dogs.
4. The walker will apply personal judgement and cut short a walk if necessary because of extreme weather conditions (i.e., heat, thunder storms) for the safety of both the dogs and the walker.
5. Your dog must wear a collar/harness and ID tag with the correct, legal information on (Owner name, address inc. postcode and phone number)
6. All dogs must be up to date with their vaccinations and be on a regular flea and worm control regime. Kennel Cough vaccine is also highly recommended.
7. All dogs must be older than 3 months of age. They must be compatible with other dogs, preferably familiar with common commands and trustworthy off the lead if you would like them to run around off of it.
8. Full payment for services (agreed either at time of booking or subsequently) is to be made within 7 days of receipt of invoice or, by the date specified on the invoice (for dog walking clients) via cash, cheque or bank transfer. If payment is not made within this time 2.5% of the total bill will be added for each day that payment is overdue.
9. The client must provide Perkins Pet Services with the name and contact number of someone capable of making a decision relating to the pet(s) in an emergency. If the contact is not available Perkins Pet Services reserves the right to consult with a veterinary surgeon and then make a decision which is in the best interests of the animal.
10. The client is responsible for any veterinary bills, no matter how they are incurred, whilst pets are in the care of Perkins Pet Services.
11. Perkins Pet Services must be alerted to any behavioural problems with their pet(s) at the time of booking and at any time they occur during the time of contract. Failure to do so may result in additional charges or cancellation of any future contract.



12. Although Perkins Pet Services holds Public Liability insurance, wherever possible pets should be insured by the client. Perkins Pet Services reserves the right to refuse a booking for any animal which is not insured.
13. Photos may be taken to be used on Perkins Pet Services' website, Facebook, Instagram and Twitter page.
14. Should the client wish to terminate the contract, a minimum of 4 weeks notice is required. If the required notice is not given, charges will be applied in full for the cancelled period.

I have seen, read and agree to the terms and conditions. I hereby agree that I the undersigned give consent for Perkins Pet Services to walk my dog, as per my instruction and that I have entrusted them with a key to the property to be used only as agreed. The key will be returned on my request and I give permission for Perkins Pet Services to seek veterinary assistance should it be required for my pet while it is in their care. (Please note that Perkins Pet Services will try to contact you ASAP in the event of an emergency via the contact details provided above).

Signed:

Date: